

At-a-Glance: Resources for Care Providers to Support and Include Caregivers

Resource	Who is it for?	What is it?
Resources and Tools to Recognize and Include Caregivers as Partners on the Care Team		
Caregiver ID	Caregiver ID programs can be introduced in any healthcare setting	A badge that formally and visually identifies caregivers in all care settings and recognizes caregivers as partners in care. Concrete way for organizations to demonstrate their commitment to caregivers.
Partners in Care Pandemic Toolkit	Hospitals, Long Term Care Homes, OHTs and other care settings	This toolkit contains adaptable tools to facilitate the safe presence of family caregivers and enable the essential role they play in patient and resident care during COVID-19.
Caregiver as Partners e-Learning	For providers in healthcare settings	Two free e-learning module series: Caregivers as Partners and Caregivers as Partners - Mental Health & Addictions. Three 20-minute modules with practical, tangible tips for providers working with caregivers. Certified by the College of Family Physicians of Canada Ontario Chapter and accredited by the Canadian Nurses Association.
Time to Talk Toolkit	For providers across any care setting	This toolkit includes resources and adaptable materials that support and encourage meaningful conversations between staff and caregivers about caregiver well-being.
Health Privacy and Consent Resources	Designed for both providers and caregivers, can be used across any care setting	These resources help providers and caregivers to better understand health privacy and consent rules so they can work together as partners in care to optimize care for patients.
OCO Resources to Support Caregivers Across Ontario		
E-Learning Module for Caregivers	For caregivers	1.5-hour e-learning module for caregivers to learn about how to best communicate with care providers to be partners in care.
Ontario Caregiver Helpline	Caregivers can call the helpline and providers can refer caregivers	24-hour phone line that provides a one-stop resource for information and referrals to connect caregivers to the support they need. Including a chat option Monday-Friday 7am-9pm Call 1-833-416-2273
OCO Caregiver Programs & Services	Programs and supports for caregivers	A range of programs and services to support caregiver well-being including: Peer Support programs , Young Caregivers Connect , SCALE Program .
Resources to Support Meaningful Engagement and Co-Design with Caregivers		
Meaningful Engagement & Co-Design with Caregivers	For organization leads, providers, and caregivers across any setting	A range of resources and tools to support meaningful engagement and co-design with caregivers and patient partners.

Contact us at partners@ontariocaregiver.ca