



THE ONTARIO

caregiver
ORGANIZATION



Ontario
Hospital
Association

COVID-19

What caregivers want healthcare providers and hospital staff to know.



- 1. We appreciate you.** Thank you for all that you're doing to support our family members and friends who are in your hospital at this challenging time.
- 2. Please continue to recognize me as part of the care team and communicate with me.** I'm feeling anxious and worried about the person I care for. I'm open to new ways of communicating knowing that routine practices may not be possible right now.
- 3. I will do my part in reducing the spread of COVID-19 and protecting hospital staff.**

What healthcare providers and hospital staff want caregivers to know.



- 1. We appreciate you and thank you for your support.** This is a challenging time for everyone on the care team and we'll continue to share information with you about your family member or friend.
- 2. Be patient with us.** The situation is changing rapidly. Hospital staff are committed to delivering high quality care to all hospital patients while also addressing the changing demands in emergency care.
- 3. Please check the hospital's website before coming to the hospital.** We're posting new information and directions around visitation on an ongoing basis.

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