What caregivers want healthcare providers and hospital staff to know.

1. **We appreciate you.** Thank you for all that you’re doing to support our family members and friends who are in your hospital at this challenging time.

2. **Please continue to recognize me as part of the care team and communicate with me.** I’m feeling anxious and worried about the person I care for. I’m open to new ways of communicating knowing that routine practices may not be possible right now.

3. **I will do my part in reducing the spread of COVID-19 and protecting hospital staff.**

What healthcare providers and hospital staff want caregivers to know.

1. **We appreciate you and thank you for your support.** This is a challenging time for everyone on the care team and we’ll continue to share information with you about your family member or friend.

2. **Be patient with us.** The situation is changing rapidly. Hospital staff are committed to delivering high quality care to all hospital patients while also addressing the changing demands in emergency care.

3. **Please check the hospital’s website before coming to the hospital.** We’re posting new information and directions around visitation on an ongoing basis.